



# ADMINISTRATIVE REPORT

DATE: AUGUST 7, 2015

TO: MAYOR AND CITY COUNCIL  
BEN REYES, CITY ATTORNEY

FROM: BELINDA B. ESPINOSA, CITY MANAGER

## PLACES TO BE

- **AUGUST 8 & 9 - AMERICAN CANCER SOCIETY RELAY FOR LIFE IN PINOLE**

Cancer survivors, caregivers, volunteers and teams of walkers from schools, companies, places of worship and more will come together for the annual American Cancer Society Relay for Life in Pinole on Saturday, August 8. The overnight event will take place in Fernandez Park located at 595 Tennent Avenue in Pinole beginning at 10 AM on Saturday with the opening ceremony and a celebratory cancer survivors lap.

A touching Luminaria Ceremony includes placing candles around the perimeter of the field that are lit in honor and memory of locals who have battled cancer. The event will begin at approximately 9 pm on August 8.

The Relay for Life movement unites communities across the globe to celebrate people who have battled cancer, remember loved ones lost and takes action to finish the fight once and for all. Relay for Life events are community events where teams and individuals camp out at a school, park, or fairground and take turns walking or running around a track or path. Each team has at least one participant on the track at all times raising funds for the American Cancer Society. The event concludes on Sunday morning.

For more information contact Event Coordinator, Jamie Vanek at [jamie\\_vanek@yahoo.com](mailto:jamie_vanek@yahoo.com)

- **AUGUST 12 – COFFEE WITH A COP**

The next "Coffee with a Cop" event will be held at the Bear Claw Bakery located at 2340 San Pablo Avenue on Wednesday, August 12 at 8:00 AM. The Pinole Police Department has initiated this program to provide an opportunity for the community to interact and meet the police officers who are working in their area. This program rotates each month to various locations throughout the city. We hope to see you there!

- **AUGUST 20 – FUN DAY IN SAN FRANCISCO AND AT&T PARK**

Join the Pinole Senior Center for a fun day in San Francisco on August 20, 2015. Giants Fans in particular will have a blast as the trip starts off at AT&T Park with a VIP tour. After you have the chance to explore the gift shop, dugout, clubhouse, and even the field-- you will enjoy a delicious lunch at one of Pier 39's popular restaurants. A food voucher will get you lunch at your choice of tasty eateries. Finally, you will have ample time to wander around the SF Ferry Building, known for its beauty and history and containing many shops highlighting local cuisine. This is sure to be a fun day so be sure to sign up at the Pinole Senior Center Front Desk. The cost is \$87 per person, and fees include motor coach transportation, gratuities, park entrance, VIP tour, and food voucher for your choice of restaurant. See flyer below for more details.

- **AUGUST 29 – RICHMOND-PINOLE LIONS 50'S DANCE PARTY**

Gals, put on those poodle skirts! And guys don those white T-shirts, leather jackets and jeans to dance the night away! The Richmond-Pinole Lions Club is presenting a fundraiser with a 50's Dance Party theme and Car Hop Food! The party is scheduled for August 29 at the Sportsman's Club located at 201 Pinon Avenue in Pinole. See the attached flyer at the end of this report for more information.

- **SEPTEMBER 12 - PINOLE AREA SENIOR FOUNDATION ANNUAL TRI TIP DINNER**

Tickets are now on sale for the Pinole Area Senior Foundation's (PASF) Annual Tri Tip Dinner Fundraiser! PASF is a local nonprofit organization and major supporter of the Pinole Senior Center. In addition to supporting programs like Lunch for the Homebound (seniors who are not able to get out on their own) and Friday Bingo, PASF donates thousands of dollars to the Senior Center annually.

This year's Tri Tip Dinner Fundraiser will be held at the Pinole Senior Center on Saturday, September 12 at 5:00 pm. Tickets are \$18 each and can be purchased at the Senior Center's front desk. Kinder's will be providing the meat which will be served with salad, vegetables, bread and dessert. There will also be a no-host bar and great raffle prizes. See the flyer attached for more details.

- **SEPTEMBER 19 – COASTAL CLEANUP**

Join us at the annual Coastal Cleanup on Saturday, September 19, 2015 at Bayfront Park located at the end of Tennent Avenue, from 8:30 a.m. to Noon. You can register on the day of the event in the park. See flyer attached.

## ITEMS OF INTEREST

### NEW THIS WEEK...

- **CITY OF PINOLE YOUTH CENTER AFTER SCHOOL PROGRAM REGISTRATION**

Registration for the City of Pinole's Youth Center "After School Program" for the 2015-2016 school years has officially begun. Youth in grades first through 8<sup>th</sup> are eligible to attend the program. The program runs Monday - Friday from School Dismissal until 5 PM each day at the Pinole Youth Center. Extended care is available from 5 PM to 6 PM at an extra rate. The cost of the program is under \$200 per month and transportation from all Pinole Public Schools is included.

#### Daily Program Schedule:

3:15 PM-4:15 PM	Transportation, Free Time and Snack Assisted Homework Time. Books and worksheets are available to children who have completed or do not have homework.
4:15 PM-5:00 PM	Outdoor activity for all kids in a fun and challenging competitive game, followed by free time in Fernandez Park
5 PM-6 PM	Extended Care. Children are registered in either the Homework Club (complete any school assignments, play Jeopardy, Speedy Speller, and other brainy activities) or in Activity Club (crafts projects, board games, physical activity or other team projects).

All PYC Staff are trained in recreation are Infant/ Child/ Adult CPR and First Aid certified and put the safety of our kids first, with fun as a close second. For more information, please contact (510) 724-9004 or at [youth@ci.pinole.ca.us](mailto:youth@ci.pinole.ca.us) .

The Youth Center is located at 635 Tennent Avenue in Pinole.

### PINOLE POLICE DEPARTMENT ACTIVITIES

On July 24 and 25 Officer Justin Rogers participated in the 3<sup>rd</sup> annual Citrus Heights Police Department Police Motorcycle Skills Challenge and Traffic Safety Fair. There were 27 participants in the competition and hundreds of spectators in attendance.



Officer Rogers took first place in the Harley Davidson portion of the competition earning a nice trophy and bragging rights for the Pinole Police Department. These competitions are extremely difficult and grueling and require much skill and practice. Well done Officer Rogers!



On July 29, Sergeant Rich Jensen graduated from the Sherman Block Supervisory Leadership Institute. This program was three days a month for seven months and focused on leadership concepts. This is a very prestigious and sought after training opportunity and Sergeant Jensen represented the Pinole Police Department with honor. Congratulations to Sergeant Jensen (third officer from the right)!

- **PINOLE CELEBRATES NATIONAL NIGHT OUT**

On Tuesday August 4 the City of Pinole community celebrated National Night Out. Here are just a few pictures (compliments of Debbie Ojeda) of the night's events that took place at resident's homes throughout the city.





- **PINOLE SKATE PARK CONSTRUCTION UPDATE**

Construction at the Skate Park is continuing. Construction crews are currently installing forms preparing for concrete construction which will begin this week. The project remains on schedule with a mid – September completion date.

Once completed the City will have a ribbon cutting ceremony to launch the new park.



- **CONTINUING ITEMS...**

- **HAUNTED HOUSE COMMITTEE VOLUNTEER MEMBERS NEEDED**

The City of Pinole is looking for volunteers to come together to develop, plan and execute the Haunted House for Halloween 2015. You will have access to our facilities and some supplies. We just need members of the public to make it happen! Can we count on you as a volunteer for this event? Students needing community service hours are encouraged to make this one of their projects. All children age 18 or under must be supervised by a parent or other responsible adult.

Meetings are held each Wednesday from 5:00 - 6:00 PM at the Pinole Youth Center, 635 Tennent Ave. For more information contact 510-724-9004 or [youth@ci.pinole.ca.us](mailto:youth@ci.pinole.ca.us).

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- **RECRUITING FOR VACANCIES ON CITY BOARDS & COMMISSIONS**

Consider volunteering for our community by serving on a City board or commission. The City is recruiting to fill vacancies on the following boards and will remain open until filled:

- Community Services Commission
- Traffic and Pedestrian Safety Commission
- Pinole delegate to the Contra Costa Council on Aging

Applications & supplemental questionnaires are available at Pinole City Hall and the City board applications may also be downloaded from the City website at <http://www.ci.pinole.ca.us/admin/cityclerk.html>.

For more information, you are encouraged to contact the City Clerk's office at 510-724-8928 or email [pathenour@ci.pinole.ca.us](mailto:pathenour@ci.pinole.ca.us). Completed applications are accepted at the City Clerk's Office, 2131 Pear Street, Pinole 94564.

- **MUNICIPAL CODE CHAPTER 10.34 - PROHIBITION ON DRIVING ON PROPERTY THAT IS NOT A PUBLIC OR PRIVATE STREET**

Due to the extreme fire danger and the need to protect public health and safety, the Pinole Fire and Police Departments will begin increased enforcement of Pinole's Municipal Code (Chapter 10.34). This Section specifies that the operation of motorized vehicles on property that is not a public or private street creates a public nuisance. Violators may be cited and subject to fines.

The exceptions shall apply when the motor vehicles are being driven upon property by the property owner, resident, regular occupant or authorized visitor for the purpose of ingress or egress to such property.

- **JUST A REMINDER- EBMUD WATER USE RESTRICTIONS EFFECTIVE NOW**

The East Bay Municipal Utility District (EBMUD) reminds us all that there are water restrictions that are required by an Executive Order (see flyer) from Governor Brown.

The order calls for a 20% reduction of water use. Outdoor irrigation is prohibited from 9:00 AM to 6:00 PM. Other elements include:

- Limit watering of outdoor landscapes to two non consecutive days per week;
- Prevent Overspray and runoff when watering;
- Use a hose with a shut-off valve when hand washing motor vehicles;
- Use a broom or air blower, not water to clean driveways, sidewalks, patios and other hard surfaces; and

- 
- Turn off any fountain or decorative water features that use potable water unless it is recyclable.

For more information, contact EBMUD at (866) 403-2683.

- **WESTCAT SUMMER YOUTH BUS PASS PROMOTION**

The discounted Summer Youth Passes will be made available again by the West Contra Costa Transit Authority (WestCAT) beginning May 15, 2015. The specially priced passes are available to anyone 17 years old and under and will be sold for \$50.00 each. For more information about the promotion, please visit [www.westcat.org](http://www.westcat.org) or [trideltatransit.com](http://trideltatransit.com). You can also call WestCAT at (510) 724-3331 or Tri Delta Transit at (925) 754-4040.

-END-

When we  
**walk together,**  
we are **bigger than cancer.**



**Your participation at Relay For Life funds the American Cancer Society's mission to save lives by helping people stay well, get well, and by finding cures for cancer with advanced research!**

**Relay For Life of Pinole**  
**DATE: August 8-9, 2015**  
**TIME: 10am – 10am**  
**LOCATION: Fernandez Park**  
**595 Tennent Ave, Pinole, CA 94564**

**Visit the event website:**

[www.Relayforlife.org/PinoleCA](http://www.Relayforlife.org/PinoleCA)

Contact: Jamie Vanek at [jamie\\_vanek@yahoo.com](mailto:jamie_vanek@yahoo.com) or 510.421.5463



**Celebrate. Remember. Fight Back.®**

RelayForLife.org | 1.800.227.2345

The official registration and financial information of the American Cancer Society, Inc. may be obtained from the Pennsylvania Department of State by calling toll free, within Pennsylvania, 800.732.0999. Registration does not imply endorsement. Ohio residents may call 717.783.1720.

Pinole Senior Center presents...

## A Visit to the Home of the San Francisco Giants



### AT&T Park Tour

Thursday, August 20, 2015

Cost per person: \$87.00

Cost includes: roundtrip motor coach transportation, gratuities, entrance into park, VIP tour, and food voucher for your choice of restaurant.

**9:45am** Depart Goodyear Tires in Pinole for San Francisco's AT&T Park with its breathtaking views and classic design. The Giants' home has many incredible features & today you will have a **private behind the scenes tour**.

**10:30am** Arrive at AT&T Park and meet your tour guide at the Dugout Store at 11 am to start your tour. On your behind-the-scenes tour of sensational AT&T Park, **you'll go places only the players and coaches go**: the Giants' dugout, the Visitors' clubhouse, even the field.

**1:00pm** Arrive at Pier 39 where you will have time to browse the shops at your leisure and have lunch at your choice of restaurant. **FOOD VOUCHER INCLUDED!** See next page for details.

**3:00pm** Depart Pier 39 for the Ferry Building

**3:30pm** Arrive at the **Ferry Building Marketplace**. Shops large and small celebrate food in all its forms, offering everything from artisan cheeses to the freshest of local fish. Restaurants and cafés serve cuisine representing the quality and cultural diversity of San Francisco's best chefs.

**4:30pm** Depart San Francisco for Pinole

**5:30pm** Approximate arrival to Pinole

**For reservations please contact the  
Pinole Senior Center at (510) 724-9800**



Disclaimer: All travel events and other activities arranged for and by AMERICAN STAGE TOURS, are for the convenience and pleasure of the members and their guests who desire to participate. AMERICAN STAGE TOURS do not assume any responsibility for the well being or safety of the participants or their property, in any manner pertaining to said travel activities or other activities. Any other disclosures or non-responsibility provisions contained herein shall not in any way incur any liability attaching AMERICAN STAGE TOURS.



## LUNCH MEAL VOUCHERS: MENU

Meal voucher price includes tax and gratuity.

Choose from one of the following locations:

### **Aunt Fanny's Hot Pretzels** Choice of:

• Polish Hot Dog, Jumbo Hot Dog, or Corn Dog

Includes a Soft Serve Ice Cream Cone, a Fresh Pretzel, French Fries and a Large Soft Drink.

### **Bubba Gump Shrimp Co.** Choice of:

Charmed Fried Shrimp, All-American Hamburger or Cheeseburger, Chicken Caesar Salad, or Chicken Strips

Includes an Ice Cream Sundae and a Soft Drink or Tea.

### **Chowders** Choice of:

Sourdough Breaded Fish & Chips, Seafood Platter, Shrimp & Crab Sandwich, or Shrimp Louie Salad

Includes Homemade Chowder Served in a Sourdough Bread Bowl and a Soft Drink.

### **Crabcakes & Sweets** Includes:

A Crab Cake, French Fries, Funnel Cake with Powdered Sugar, Medium Soft Drink

### **Eagle Café** Choice of:

Fish & Chips, Eagle Cheeseburger, or Cobb Salad

Includes a Soft Drink.

### **Hana Zen** Includes:

Nigiri Sushi, California Roll, Miso Soup, and Soft Drink or Tea

### **Hard Rock Café** Choice of:

Cheeseburger or Bacon Burger, BBQ Pulled Chicken Sandwich, or Hickory-Smoked Pulled Pork Sandwich

Includes Choice of Coffee, Tea or Soft Drink.

### **Mango's Taqueria & Cantina** Choice of:

Green or Red Sauce Chicken Enchiladas or Carnitas Platter (choice of rice and beans)

Includes a Small House Salad and a Soft Drink

Richmond~Pinole Lions  
present our:

# 50'S DANCE PARTY FUNDRAISER

Dinner Dance with 50's Carttop Food

\$20 per person in advance

Tickets are limited so call Joni today 510-724-7056

WHEN: SATURDAY, AUGUST 29TH

TIME: 6:00pm to 10:00pm

WHERE: SPORTSMAN'S CLUB

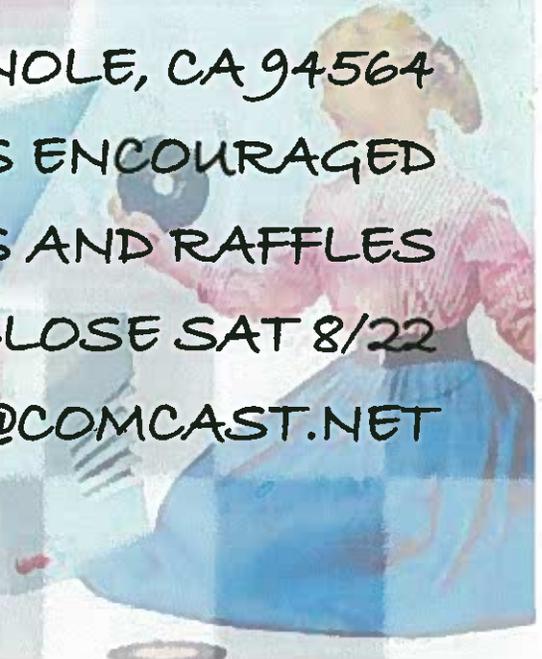
201 PINON AVE PINOLE, CA 94564

50'S DRESS ENCOURAGED

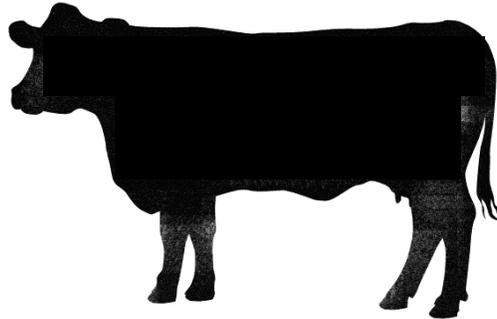
PRIZES AND RAFFLES

TICKET SALES CLOSE SAT 8/22

E-MAIL [JONIPITA@COMCAST.NET](mailto:JONIPITA@COMCAST.NET)



# **TRI TIP DINNER**



**FUNDRAISER TO BENEFIT  
THE PINOLE AREA SENIOR FOUNDATION**

**SATURDAY, SEPTEMBER 12, 2015**

**DOORS OPEN AT 5PM, DINNER AT 6PM**

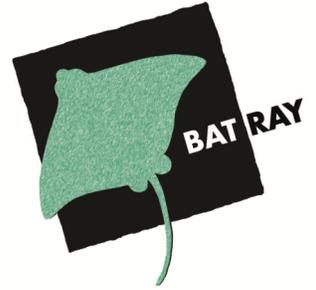
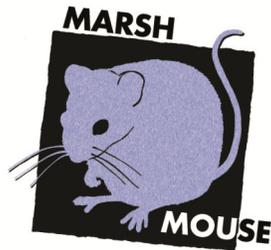
**COST: \$18.00 PER TICKET**

**TICKETS CAN BE PURCHASED AT THE  
PINOLE SENIOR CENTER FRONT DESK**

**FEATURING KINDER'S TRI TIP,  
POTATOES, SALAD, VEGETABLES  
DESSERT AND COFFEE**

**GREAT RAFFLE PRIZES • NO HOST BAR • ENTERTAINMENT  
(NO OUTSIDE BEVERAGES ALLOWED)**

**PINOLE SENIOR CENTER • 2500 CHARLES AVE. PINOLE, CA 94564**



C A L I F O R N I A  
**Coastal Cleanup**

**Saturday, September 19, 2015**

• Bayfront Park •  
End of Tennent Avenue, Pinole

**Work Hours:** 8:30 AM to Noon

**Bring:** Gloves, Proper Clothing, and Snacks

**Info./Reg.:** Register on-site on the day of the event.

**For more information please call (510) 724-9837**



**Co-sponsors:** BIOTA Corporation \* Conoco Phillips \* Environmental Care & Share, Inc  
ERM (Environmental Resources Management) \* Shell Oil \* Republic Services  
Union Pacific Railroad \* Waste Management \* Richmond Sanitary

# Pinole Youth Center '15-16

## AFTER SCHOOL PROGRAM

Elementary age and middle school youth will enjoy the safe, supervised, and fun After School Programs at the Pinole Youth Center. We provide homework help, arts, sports, cooking, computer access, games, workshops, and youth leadership. Transportation from Pinole public schools is provided by Youth Center staff in City vehicles, at no additional cost. Car seats will be used in accordance with state law.

MONTHLY FEES			
Month	Residents	Non-Residents	Extended Care
August/Sept**	\$212	\$233	\$30
October	\$156	\$177	\$18
November	\$156	\$177	\$18
December	\$120	\$142	\$12
January	\$156	\$177	\$18
February	\$146	\$156	\$18
March	\$172	\$194	\$18
April	\$150	\$172	\$18
May/June**	\$228	\$254	\$30

**Who:** Children grades 1st-8th

**Where:** Pinole Youth Center (PYC)

**When:** M-F WCCUSD dismissal– 5pm

**Transportation:** Available at Collins, Ellerhorst, Shannon, Stewart, Tara Hills, and Pinole Middle School.

**OTHER STUDENTS WELCOME WITH OWN TRANSPORTATION**

**REGISTRATION AND PAYMENT IS DUE BY THE 20TH OF THE MONTH PRIOR TO CHILD'S ATTENDANCE.**



## EXTENDED CARE: HOMEWORK AND ACTIVITY CLUBS

Children registering for Extended Care (5-6pm) in the After School Program must be enrolled in either Homework or Activity Club. Homework Club participants will play Jeopardy, Speedy Speller, Hangman, and other fun brainy games, as well as weekly competitions, writing projects, and tutoring. Activity Club registrants will enjoy indoor and outdoor games, relay races, cooking projects, arts and crafts, and team competitions.

## BREAK WEEK CAMPS

Ages 5 – 14 (and Grades 1 – 8) 8:30am – 6pm; Extended Care: 7:00am – 8:30am  
 Leaders in Training (LIT) are encouraged to participate!  
 Res. \$176; Non-Res. \$205; Extended Care \$37

**REGISTRATION AND PAYMENT IS DUE NO LATER THAN 6PM THE WEDNESDAY BEFORE CAMP BEGINS.**

Week includes a field trip to a Bay Area attraction, holiday themed crafts, onsite movies, cooking, competitive activities, adventures to local parks, and leadership building exercises.

- **Winter Break Week 1:** December 21-25 (Closed Friday, Christmas Day)
- **Winter Break Week 2:** December 28 – January 1 (Closed Friday, New Year's Day)
- **Presidents' Week Recess:** February 15-19
- **Spring Recess:** April 4-8

*Day Off Care is also available for non-holiday school closure days*



Restrictions may apply. Unless otherwise indicated, all programs require pre-registration. Register at PYC Monday-Friday, 10:00am–5:00pm. Registration available by fax, mail, in person and online at [www.ci.pinole.ca.us](http://www.ci.pinole.ca.us). We accept cash, check, Visa and MasterCard. School dismissal, activities, and times are based upon the WCCUSD Pinole school schedules.

**For more information please review *Parent Guardian Handout*, or contact us at:  
 635 Tennent Avenue, 510-724-9004, [youth@ci.pinole.ca.us](mailto:youth@ci.pinole.ca.us), [www.ci.pinole.ca.us](http://www.ci.pinole.ca.us)**



## SECTION 28

### WATER USE DURING WATER SHORTAGE EMERGENCY CONDITION

Drought conditions require that all customers reduce their use of EBMUD water supplies until further notice to ensure availability of the public water supply for critical uses. This regulation specifies the water uses that are prohibited during the drought and provides guidelines on effective water use practices to help customers conserve. It also defines the exceptions and enforcement provisions should customers fail to comply with the prohibitions.

#### A. EMERGENCY REGULATIONS AND RESTRICTIONS ON WATER USE

During the water shortage emergency condition declared by the Board of Directors, all customers must comply with prohibitions on water uses described below to conserve the public water supply to meet critical needs. In addition, customers are asked to follow the water saving guidelines below.

##### 1. Potable Water Uses Prohibited During the Water Shortage Emergency

- a. Using potable water for decorative ponds, fountains and other water features that do not recirculate water is prohibited.
- b. Washing cars, boats, trailers, aircraft or other vehicles with potable water by hose without a shutoff nozzle is prohibited.
- c. Washing sidewalks, driveways or hard surfaces with potable water, or applying potable water to any surface or material that results in excessive use and runoff is prohibited.
- d. The application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures is prohibited.
- e. Irrigating turf and ornamental landscape is only permitted no more than two days each week, not on consecutive days, and before 9 a.m. and after 6 p.m., except for potted plants.
- f. Irrigating turf and ornamental landscaping with potable water during and within 48 hours following measurable precipitation is prohibited.
- g. Using potable water for irrigating ornamental turf on public street medians is prohibited.
- h. Flushing sewers or hydrants with potable water are prohibited, except in cases of emergency and for essential operations.
- i. Use of potable water for construction, street cleaning, soil compaction and dust control is prohibited if a feasible alternative source of water is available. All water use for construction, soil compaction and dust control will require a permit issued by EBMUD.



- j. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased is prohibited.
- k. Operators of hotels and motels are required to offer patrons the option of not having their towels and linens washed daily. The hotel or motel shall prominently display notice of this option in each guestroom using clear and easily understood language.
- l. Use of hydrant water outside the EBMUD service area is prohibited.

## 2. Water Savings Guidelines

- a. Conserve water indoors. Efficient indoor water use is 45 gallons and super-efficient indoor use is 35 gallons per person daily. Most customers can achieve this by shortening showers and using less bath water, running only full loads of laundry and dishes, and keeping a close eye on faucet use. Additionally, customers are encouraged to reduce use of kitchen garbage disposals through composting or curbside green waste collection and not to use toilets as wastebaskets. Customers also may want to consider upgrading to more water-efficient plumbing fixtures and appliances.
- b. Promptly repair leaks indoors and outside. Measureable leaks should not be turned on until repairs have been completed.
- c. Use covers on swimming pools and home spas (hot tubs) and avoid draining, refilling and topping off.
- d. Encourage gyms, spas and similar facilities to ask patrons to conserve water while showering and using wash basins.
- e. Encourage all food preparation establishments, such as restaurants and cafeterias, to install and use high-efficiency pre-rinse spray nozzles in their kitchens.
- f. Irrigate less outdoors. Most customers can cut outdoor watering 30% without affecting long-term plant health by irrigating before dawn or at dusk, no more than two days per week.

## B. EXCEPTIONS

1. Written applications for exceptions from the regulations and restrictions on water use set forth in this Section shall be accepted, and may be granted, by the Customer & Community Services Department.
2. Grounds for granting such applications are:
  - a. Failure to do so would cause an unnecessary and undue hardship to the applicant, including, but not limited to, adverse economic impacts, such as loss of production or jobs; or



b. Failure to do so would cause a condition affecting the health, sanitation, fire protection or safety of the applicant or the public.

3. Denials of applications may be appealed as set forth in subdivision D, below.

**C. ENFORCEMENT**

1. The District may, after one written warning, order that a special meter reading or readings be made in order to ascertain whether wasteful use of water is occurring. Charges for such a meter reading or readings or for follow-up visits by District staff are fixed by the Board from time to time and shall be paid by the customer.
2. In the event that the District observes that apparent excessive water use is occurring at a customer's premises, the Manager of Customer and Community Services may, after a written warning to the customer, authorize installation of a flow-restricting device on the service line for any customer observed by District staff to be willfully violating any of the regulations and restrictions on water use set forth in this section. Charges for installation of flow-restricting devices may be fixed by the Board from time to time and shall be paid by the customer.
3. In the event that a further willful violation is observed by District staff, the District may discontinue service. Charges for restoring service may be fixed by the Board from time to time and shall be paid by the customer.
4. The District may immediately revoke a permit to use water from an EBMUD hydrant when water is observed being used in violation of the emergency regulations or restrictions on water use.

**D. APPEALS**

Consideration of written applications for appeals regarding exceptions from the regulations and restrictions on water use set forth in this Section, and regarding application of the enforcement actions set forth in subdivision C, above, shall be as follows:

1. Written applications for appeals shall be accepted, and may be granted, by the Customer & Community Services Department.
2. Denials of applications may be appealed in writing to the Manager of Customer and Community Services.