| Product | Vendor | Purpose | Data Category | Custodian | Collection frequency | Update frequency |
|---|---|---|---|---|---|---|
| Adobe Acrobat Professional / Creative Cloud | Adobe | Document imaging and form creation | Document Management | Information Technology | As Needed | As Needed |
| Adobe PhotoShop Elements | Adobe | Image Editinging | Inage Management | Information Technology | As Needed | As Needed |
| AGOL | ESRI | Esri ArcGIS Online Cloud Service | Geographic Information Systems | Information Technology | Daily | Daily |
| ArcGIS | ESRI | General purpose GIS software system used for sharing GIS resources (maps, geodatabases, and tools). | Geographic Information Systems | Information Technology | Daily | Daily |
| AutoCAD | Autodesk | Computer Aided Drafting and Design | Engineering | Engineering | As Needed | As Needed |
| CARS | California Highway Patrol | Traffic collision reporting software. | Other | City of Fullerton | As Needed | As Needed |
| Class | Active Network | Recreation Software | Recreation Software | Recreation Services | Daily | As Needed |
| CopLogic | CopLogic | Online Public Safety reporting system for non-urgent complaints or to report non-urgent crimes | Public Safety | Police Department | Daily | Daily |
| Crimereports.com | PublicEngines Inc | Provide public information on the location of crime incidents | Public Safety | Police Department | Daily | Daily |
| Crystal Reports | SAP | Reporting software | Other | Information Technology | Daily | As Needed |
| Evidence ON Q | Evidence ON Q | Crime Evidence Management System | Public Safety | Police Department | Daily | Daily |
| Evidence.Com | Taser | Video evidence storage for Taser Body cameras | Public Safety | Police Department | Daily | Daily |
| Filemaker Pro | Filemaker | Building and Planning Permitting Database | Permit System | Planning/Building | Daily | Daily |
| Fire RMS | Zoll Data Systems | Fire incident management | Public Safety | Fire Dept./Zoll | Daily | As Needed |
| Granicus | Granicus | Public Meeting website agenda posting, video storage and streaming | Web Site | City Clerk | Daily | Daily |
| Microsoft Office Suite 2007 | Microsoft | Document creation | Document Management | All Departments | Daily | Daily |
| MS SQL | Microsoft | Database | Data Storage | Information Technology | Daily | Daily |
| Multiple Operations Management | MOMSoftware | Financial Accounting, Fund Management, A/P | Financial System | Administration | As Needed | As Needed |
| Municipal Code | American Legal Publishing | Municipal Code (http://www.amlegal.com/codes/client/pinole_ca/) | Other | City Clerk | As Needed | As Needed |
| MuniPro | Municode | City of Vallejo Municipal Code Website | Web Site | City Clerk | As Needed | As Needed |
| NeoGov | NeoGov | Applicant tracking system to track the hiring process of new employees | Human Resources | Human Resources | As Needed | As Needed |
| New World | New World Systems | Field Reporting, Records, Maintenance, CAD, NCIC | | | Daily | Daily |
| Outlook Web Access | Microsoft | Remote email accessibility through web browser. | Email System | City of Fullerton | Daily | Weekly |
| SIRE | Hyland | Electronic Record Storage and Management | Document Management | Admin Services - City Clerk -Dev Srvcs | Daily | Daily |
| Telephone System | AT&T | City-wide Telephony | Other | Information Technology | Daily | As Needed |
| Track-It! | BMC | Helpdesk Ticketing System | Customer Information System | Information Technology | Daily | As Needed |
| TRAKiT | Sunguard-FIS (CRW) | Land Management, Permits, Fees, Inspections, and Code Enforcement | Permit System | Economic Development | Daily | Daily |
| Unified Messaging | AT&T | Voice Mail System | Other | Information Technology | Daily | As Needed |