



# City of Pinole Multi-modal Transportation Survey

**Purpose:** The City of Pinole is surveying Pinole residents on their transportation habits, opinions, and experiences to inform the City’s future transportation project prioritization and planning.

**Instructions:** This survey will take an estimated 15 minutes to complete. Please take this survey only once. Not all questions may apply to you; please answer questions to the best of your ability. Please leave the survey with the organization you received it from, drop it off at City Hall, or scan and email it to [pwfellow@ci.pinole.ca.us](mailto:pwfellow@ci.pinole.ca.us). **All surveys are due to the City by June 30, 2018.**

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## Voluntary Personal Information

This section is optional. Personal information will not be included in reported results.

Would you like to receive email updates about the survey? Yes \_\_\_\_\_ No \_\_\_\_\_

Would you like to attend a workshop on the transportation plan? Yes \_\_\_\_\_ No \_\_\_\_\_

May we contact you to follow up on your answers? **NO CALLS WILL BE MADE WITHOUT YOUR PERMISSION**

Yes \_\_\_\_\_ No \_\_\_\_\_

Name: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

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## SURVEY QUESTIONS

**1. Please check all that apply and fill in the blanks where necessary.**

- I live in Pinole.
- I live and work/attend school in Pinole.
- I live in Pinole but work/attend school outside of Pinole in \_\_\_\_\_
- I do not live in Pinole, but I do work/ attend school in Pinole. I live in \_\_\_\_\_
- If you do not live in Pinole, where do you live? \_\_\_\_\_
- I am a student at the following school: \_\_\_\_\_

**2. Please select your age group:**

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

**3. Please select your household income:**

- less than \$20,000
- \$20 – 34,000
- \$35 – 49,000

- \$50 – 74,000
- \$75 – 99,000
- \$100 – 149,000
- \$150 -199,000
- \$200,000 or more
- Not sure/ don't know

**4. What is the length of your commute in miles, one way?**

- N/A, I do not commute.
- Under 5 miles
- 6 - 15 miles
- 16 - 25 miles
- 26 - 35 miles
- 35 - 45 miles
- Over 45 miles

**5. When traveling less than one mile within Pinole, what mode of transportation do you use?**

- Drive Alone
- Carpool
- Walk
- Skateboard
- Bicycle
- Motorized scooter/ mobility scooter
- Bus or bus service

**6. Do you experience dangerous street conditions with cars while walking, bicycling, using a skateboard or motorized scooter in Pinole?**

- Yes. If so, where does this occur? \_\_\_\_\_
- No

**7. How often do you walk in the following activities? Please mark accordingly: 0 = Never, 1 = Rarely, 2 = Occasionally, 3= Frequently, 5 = Always.**

- \_\_\_\_\_ To work or school
- \_\_\_\_\_ To a bus stop
- \_\_\_\_\_ Personal errands/ shopping
- \_\_\_\_\_ Drop off/pick up someone
- \_\_\_\_\_ For health, exercise, recreation, fun, to walk the dog
- \_\_\_\_\_ Visit a friend or relative
- \_\_\_\_\_ N/A, I don't walk regularly in Pinole.

**8. "I want to walk more for my daily commute, errands, or other activities more than I do now"**

- Strongly Disagree

- Disagree
- Neutral
- Agree
- Strongly Agree

**9. Please tell us about your walking experiences in Pinole. Mark (A) Agree or (D) Disagree.**

- \_\_\_\_ I can walk conveniently where I want.
- \_\_\_\_ I feel safe walking in Pinole.
- \_\_\_\_ I have enough time to cross streets at traffic signals.
- \_\_\_\_ There is enough lighting to walk safely at night.
- \_\_\_\_ Pinole has well maintained paths, trails, and sidewalks.
- \_\_\_\_ N/A, I don't walk regularly in Pinole.

**10. What prevents you from walking more often? Check the top three (3) that apply:**

- Sidewalks and intersections do not feel safe to me.
- I don't know the best walking routes.
- Sidewalks, walkways, and curb ramps are in poor condition, or there are gaps or missing segments in the sidewalk.
- Destinations are too far to walk.
- There aren't enough improvements like curb ramps for people with disabilities.
- There isn't enough lighting to walk safely at night.
- There aren't enough trees for shade to walk comfortably during the day.
- I have a health challenge that prevents walking.
- Driving, taking public transit or another form of transportation is more convenient.

**11. What are your favorite places or streets to walk in Pinole? Please note specific streets or destinations.**

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**12. How often do you bicycle in the following activities? Please mark accordingly: 0 = Never, 1 = Rarely, 2 = Occasionally, 3= Frequently, 5 = Always.**

- \_\_\_\_ To work or school
- \_\_\_\_ To a bus stop
- \_\_\_\_ Personal errands/ shopping
- \_\_\_\_ For health, exercise, recreation or fun
- \_\_\_\_ Visit a friend or relative
- \_\_\_\_ N/A, I don't bicycle regularly in Pinole

**13. "I would like to bicycle more than I do now."**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**14. Please tell us about your bicycling experience in Pinole. (A) Agree, (N) Neutral, (D) Disagree:**

- \_\_\_\_\_ I can conveniently bike where I want.
- \_\_\_\_\_ I feel safe from cars.
- \_\_\_\_\_ Hills make it difficult to bicycle in Pinole.
- \_\_\_\_\_ I have enough time to cross streets at traffic signals.
- \_\_\_\_\_ I feel safe when I'm bicycling in Pinole.
- \_\_\_\_\_ N/A, I don't bicycle regularly in Pinole.

**15. What prevents you from bicycling more often? Check the top three (3) that apply.**

- I don't have a bicycle.
- Bicycling does not interest me.
- I do not feel safe bicycling.
- There aren't enough bicycle lanes or paths.
- I don't know the best routes for biking.
- There isn't bicycle parking at my destination.
- There isn't space for my bike on the bus or train.
- I don't have enough time to bicycle.
- My destination is too far to bicycle.
- Health challenge prevents me from bicycling.
- Driving, walking, or taking public transit is more convenient.

**16. What are your favorite places or streets in Pinole to bicycle? Please note specific streets or destinations.**

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**17. How often do you use the following bus routes? Please mark accordingly: 0 = Never, 1 = Rarely, 2 = Occasionally, 3= Frequently, 5 = Always.**

- \_\_\_\_\_ WestCat Route 16
- \_\_\_\_\_ WestCat Route 17
- \_\_\_\_\_ WestCat Route 18
- \_\_\_\_\_ WestCat Route 19
- \_\_\_\_\_ WestCat Route C3
- \_\_\_\_\_ WestCat Route JPX
- \_\_\_\_\_ WestCat Dial-a-Ride
- \_\_\_\_\_ AC Transit Route 70
- \_\_\_\_\_ AC Transit Route 71
- \_\_\_\_\_ AC Transit Route 74
- \_\_\_\_\_ AC Transit Route 376
- \_\_\_\_\_ N/A I do not take the bus

**18. "I would like to take the bus more than I do now."**

- Strongly Disagree
- Disagree

- Neutral
- Agree
- Strongly Agree

**19. What prevents you from taking the bus in Pinole? Check the top three (3) that apply.**

- I do not feel safe on the bus.
- There aren't enough bus stops.
- Bus stops aren't well lit.
- Bus stops don't protect me from weather.
- There aren't enough bus routes.
- Buses are too crowded for me/ I prefer not to travel with strangers.
- There isn't space for my bike on the bus.
- I don't have enough time to take the bus.
- Driving is more convenient.
- I walk or bicycle more than I take the bus.
- Buses do not take me where I want to go.

**20. What kinds of projects would you like the City to prioritize in the future? Please rank all options from 1-10, 1 = most important and 10 = least important.**

- Safer street crossings
- Smoother sidewalks
- More bicycle lanes
- More bicycle parking
- More trails and paths
- More bus stop seat benches
- Bus shelters that better protect from weather
- More "Park and Ride" Locations to drive to and then take the bus
- More electric vehicle (EV) charging stations
- Improved pavement for driving, reduction of potholes
- Other/ additional comments

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**21. What streets, areas, and intersections in Pinole do you feel are most dangerous for pedestrians and bicyclists?**

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**22. What streets, areas, and intersections in Pinole do you feel have good traffic flow and pedestrian/ bicycle facilities?**

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